

# WIZARD WORLD CHICAGO COMIC CON PHOTO OP INFORMATION



In order to ensure you have the most enjoyable photo op experience, please read the answers below to some of our most commonly asked questions.

If you have any additional questions or need further clarification, feel free to ask our photo op staff.

## PHOTO OP ARRIVAL

Please be sure to arrive at your photo op at least 45 minutes prior to the scheduled photo op start time. When you arrive in the photo op area you can check the line markers to see if a line has already started for your photo op. If there is a line, please simply proceed to the end of the line and you will be checked in by the line staff. If you purchased VIP, be sure to get into the VIP line. If you have any difficulty please simply ask of on the photo op line staff.

## WHAT YOU NEED TO BRING TO YOUR PHOTO OP

All you need to bring with you to your photo op is your ticketing information. If you purchased your ticket on-line, simply bring in the printout of the ticket you received after purchase. If you bought VIP, there is a small photo op pass attached to your VIP lanyard. You will need to remove the pass and present it to the line staff when you get checked in. If you purchased your ticket on-site, you will need to present your photo op card to the line staff upon checking you in.

Please try to limit carrying other items as they slow the photo op process. You will need to leave any additional items that you do not wish to have in your hands during your photo outside the photo op room in a designated area.

## WAIT TIME FOR PRINTS AND PRINT PICK-UP

The typical wait for prints is around 3 hours from the END of the photo op. For example, if Stan Lee's Photo op begins at 1:00PM but ends at 2:00PM, the prints should become available around 5:00PM.

**PLEASE NOTE: Wait times can increase or decrease based on volume of photos taken in a given day.**

You do not need to wait in the photo op area for your print, you can go enjoy the convention then return for your print at a later time. You will pick up your print in the designated print pick-up area in the photo op hall. If prints from the photo op you are waiting for are not yet available please do not block the print pickup tables so those whose prints are available may pick them up.

If you have any trouble finding the pick-up area, simply ask one of the photo op staff.

## DIGITAL JPEG DOWNLOADS AND ADDITIONAL PRINTS

When your photo is taken, you will be given a yellow ticket with a number on it. If you have purchased the digital jpeg download or an additional print, you will need to redeem the add-on cards and your yellow ticket with the redemption attendant in the print pick-up area. If you do not redeem these cards, we will have no record of your add-on and it will not be made available to you. Digital jpeg downloads are usually ready about 7 days after the convention closes at the web address on your yellow ticket. Additional prints will be printed shortly after your card is redeemed.

## DURING THE PHOTO OP

To ensure that everyone is able to get their photo, the lines will move at a very rapid pace during the photo op. Please be sure to listen for cues from the line staff and photographer, have your ticket out and ready, and be sure to leave any items you do not want to hold in the photo outside the photo op room in the designated area.

Please do not bring gifts or props for the guests as they will not be able to take them from you.

## HANDICAP AND SPECIAL NEEDS

If you or someone you are responsible for is handicap or has special needs, please notify the line staff before getting in line.

## OTHER NOTES

Only two fans allowed per photo. Absolutely no photos or video is to be taken inside the photo op room. Only the person(s) getting the photo are allowed in the photo op room. In the case of children getting a photo, the parent(s) are allowed in the room. For safety reasons, there are no strollers allowed in the photo op room. VIPs go in the VIP line for only the VIP package they paid for. If you miss your photo op time, we cannot bring the guest back to do a photo with you, be sure to arrive 30 minutes before your op.